



You could
be eligible
for your
**Gas Supplier's
Care Scheme**

Did you know your gas supplier offers
a range of free services and additional
support to those who need it most?



Am I eligible?

You will be able to apply to your gas supplier's care scheme if you:

- are of pensionable age
- are registered disabled
- are chronically sick

What kind of help is available?

Here are some of the services available:

- ✓ Password scheme so you can ensure visitors are genuine
- ✓ Bills in adapted formats such as large print, Braille and audio
- ✓ Assistance with meter reading
- ✓ Energy efficiency advice to help on the most efficient use of your gas heating system

How to register?

Registration is free and entirely voluntary. To register, please contact your gas supplier using the contact details below.



Tel: 0345 900 5253

Email: info@airtricitygasni.com



Tel: 0330 024 9000

Email: customeroperations@firmusenergy.co.uk



Need additional support?

If you are concerned about the identity of someone calling at your door, call 101 for the Quick Check facility.



Helplinesni.com offers a single point of access to over 30 helplines operating across Northern Ireland. The helplines include help and advice on issues such as debt, bereavement and housing.

For more information about additional support services across Gas Networks and Gas Suppliers please visit naturalgasni.com.

