



## 0% Finance Offer

### Terms and Conditions

1. The 0% Interest Free Finance Offer is open only to domestic property owner occupiers (not tenants or landlords) that have never been connected or are not in the process of being connected to the Phoenix Energy network. The registered property will have an existing central heating system fueled by LPG, oil, solid fuel or electricity (storage heaters).
2. The property owner must install an 'A rated' natural gas condensing boiler, manufactured by Alpha, Baxi, Glow-worm, Ideal, Vaillant or Worcester Bosch, and full controls upgrade, where appropriate.
3. In these conditions, the "offer" means the 0% Interest Free Finance Offer whereby Phoenix Energy will cover the subsidy costs related to the provision of a Shermin Finance 0% interest free loan up to the value noted below.
4. Phoenix Energy will provide financial support on a Shermin Finance 0% interest free loan up to the value of £2,400. The offer is available to persons aged 18 and over, subject to status and affordability.

**Representative example.** Cash price £2,400. Total amount of credit £2,400. Interest rate 0% fixed. Pay 24 monthly installments of £100. 0% APR Representative. Total amount payable £2,400. Credit arranged by Phoenix Energy Registered Gas Installers who are authorised and regulated by the Financial Conduct Authority to carryout credit broking.
5. Where the cost of installation exceeds £2,400 the customer will be responsible for agreeing payment terms for the remaining balance with their chosen installer.
6. The finance application must be made by the same person that completes the Phoenix Energy Gas Connection Application.
7. The finance application must be submitted noting the connection address as the applicant's primary residence. The only exception is where the applicant has only recently purchased the connecting property and needs to use a previous address for credit checking purposes.
8. To qualify for the offer claimants must first request their connection to the Phoenix Energy network after 1st January 2025 and before 31st March 2025 (subject to availability).
9. Verbal or written connection requests to Phoenix Energy submitted before 1st January 2025 will invalidate this offer even if the physical connection appointment has been subsequently canceled or re-arranged by Phoenix Energy or the property owner.
10. The property connection must be completed within 28 days of the first request date or the soonest date offered by Phoenix Energy.
11. The 0% Interest Free Finance offer cannot be used in conjunction with:
  - a. any other Phoenix Energy offer (including; Saver 60 and Appliance Only offers).
  - b. Government funded central heating grants (including; The NI Sustainable Energy Programme (NISEP) and Affordable Warmth Scheme) Please note that the 0% interest free finance offer can be used with the Free Connection to the natural gas meter offer. Full details on all Phoenix Energy offers can be found at [phoenixenergyni.com/offers](https://phoenixenergyni.com/offers).
12. Property owners will only be able to avail of the 0% Finance offer if they employ a Gas Safe registered company (installer) who is registered with Phoenix Energy to offer this incentive. The installer must undertake the full installation of the heating system including the provision of all relevant materials. A full list of installers who can offer the 0% Interest Free Finance offer can be found at [phoenixenergyni.com/get-connected/find-an-installer](https://phoenixenergyni.com/get-connected/find-an-installer).
13. Phoenix will not accept liability for any equipment installed or quality of work performed by any installer. Any agreement made, even with regards to the acceptance of this offer is between the property owner and their installer, including any financial transactions. NB. The Individual Purchase Contract and any associated 0% Credit Agreement is arranged by the installer with the customer. Phoenix Energy are not party to either the contract or 0% Credit Agreement and therefore can accept no liability should any issue or dispute arise.

#### Contacting Phoenix

If you require further information on any Phoenix Energy incentive please call **03454 55 55 55**.

**Our office hours are Monday to Thursday 08:30 to 19:00 and Fridays 08:30 to 16:30.**

Alternatively, please visit our website [phoenixenergyni.com](https://phoenixenergyni.com)