



# Saver 60 Cashback

## Terms and Conditions

1. The Saver 60 Cashback Offer is open only to domestic property owner occupiers (not tenants or landlords) that have never been connected or are not in the process of being connected to the Phoenix Energy network. The registered property will have an existing central heating system fueled by LPG, oil, solid fuel or electricity (storage heaters).
2. The property owner must install an 'A rated' natural gas condensing boiler, manufactured by Alpha, Baxi, Ideal, Glow-worm, Vaillant or Worcester Bosch, and full controls upgrade, where appropriate.
3. In these Conditions the 'Offer' means the Saver 60 Cashback whereby the property owner will receive £400 providing the requirements specified in these terms and conditions are fully met. The cashback will be paid against the gross price of the natural gas central heating system by Phoenix Energy ('Phoenix').
4. To qualify for the Offer claimants must first request their connection to the Phoenix network after the 1st April 2025 and before 30th September 2025. The claimant must also be the same signatory as on the gas connection agreement.
5. Verbal or written connection requests to Phoenix submitted before 1st April 2025 will invalidate this offer even if the physical connection appointment has been subsequently canceled or re-arranged by Phoenix or the property owner.
6. The property connection must be completed within 28 days of the first request date.
7. To obtain the £400 Saver 60 Cash Back;
  - (a) The installer must invoice the customer for the full (gross) cost of the heating installation.
  - (b) The applicant must have been born on or before 31st March 1965.
  - (c) The property owner must complete the claim form, which can be downloaded from our website, attach their receipted installer invoice, marked 'Paid in Full', and proof of age (this can be a copy of a driving license or passport).
7. The documents must be sent to Phoenix Energy Customer Services for consideration.
  - (d) The claim documentation must be received by Phoenix within 63 days of the actual meter install date. Claims received later than 63 days after the meter installation or where the documentation remains incomplete after 63 days will not be processed.
8. The Saver 60 Cashback Offer cannot be used in conjunction with:
  - (a) Any other Phoenix Energy offer (including the 0% Finance and Appliance Only offers).
  - (b) Government funded central heating grants (including; The NI Sustainable Energy Programme (NISEP) and Affordable Warmth Scheme)Please note that the Saver 60 Cashback offer can be used with the Free Connection to the natural gas meter offer. Full details on all Phoenix Energy offers can be found at [phoenixenergy.ni.com/offers](https://phoenixenergy.ni.com/offers)
9. Property owners will only be able to avail of the Saver 60 Cashback Offer if they employ a Gas Safe registered company (installer) who is registered with Phoenix Energy to offer this incentive. The installer must undertake the full installation of the heating system including the provision of all relevant materials. A full list of Phoenix registered installers who can offer the Saver 60 Offer can be found at [phoenixenergy.ni.com/offers](https://phoenixenergy.ni.com/offers)
10. Phoenix will not accept liability for any equipment installed or quality of work performed by any installer. Any agreement made is between the property owner and their installer, including any financial transactions.
11. Phoenix accepts no responsibility for any claims that are Lost, damaged, delayed or mislaid howsoever caused.
12. In the unlikely event that we need to amend or replace the Terms and Conditions of this offer an amended or replacement version of Terms and Conditions will be posted on the Phoenix website [www.phoenixenergy.com/getconnected/offers](https://www.phoenixenergy.com/getconnected/offers) page for the duration of the original offer period. This should be referenced prior to progressing with the connection request.

### Contacting Phoenix Energy

If you require further information on any Phoenix incentive please telephone **03454 55 55 55**. Our office hours are Monday to Thursday 08:30 to 19:00 and Fridays 08:30 to 16:30. Alternatively visit our website [phoenixenergy.ni.com](https://phoenixenergy.ni.com)