



# Get Connected

January - March 2025



***Isn't it time that you got some Phoenix Energy?***

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# Welcome

Whether you are installing a new high efficiency central heating system or a single appliance, there are so many great reasons to switch to natural gas.

- ✓ Instant heat
- ✓ Flexible payment options
- ✓ Constant hot water
- ✓ Controllable cooking
- ✓ A new A-rated gas boiler with the right controls works at cover 90% efficiency
- ✓ Real flame fires
- ✓ No oil tank
- ✓ Reduce your home heating carbon emissions by up to 50%\*

If you would like to know more then please contact our customer services team on **03454 55 55 55** or visit **[phoenixenergy.ni.com](http://phoenixenergy.ni.com)**

# Free Connection to our Natural Gas Network

Free connection to the Phoenix Energy network is available to new domestic connections where natural gas is immediately available\*. Phoenix will arrange to supply and install a natural gas service and meter to eligible customers.

To qualify for this offer, you must meet the criteria set out in the Connection Agreement Terms and Conditions, including:

- First 'connection' to the property.
- The availability of a suitable distribution pipeline situated at the front of your property, within 50 metres of the front curtilage and in the same postcode location of the property.
- Up to 50 metres of service length free of charge which terminates no further than 2 metres past the front of your property.



\*Please refer to the Domestic Connection Agreement Terms and Conditions which are available on our website or available on request in paper by calling 03454 55 55 55. Offer is subject to technical survey where required.



# 0% Finance

For a limited time only, you can now install a new high efficiency natural gas heating system in your home and spread the cost over two years with 0% interest free credit.

\*Terms and conditions apply. 0% interest offer is only available to new customers who request a connection to the Phoenix Energy Network between 1st January 2025 and 31st March 2025. Details of the boiler installed must be recorded on the installer's final receipted invoice. The property owner must install an "A" rated natural gas boiler manufactured by Alpha, Baxi, Glow-worm, Ideal, Vaillant or Worcester Bosch. Offer available up to the value of £2,400. Available to persons aged 18 and over, subject to status. Representative example. Cash price £2,400. Total amount of credit £2,400. Interest rate 0% fixed. Pay 24 monthly instalments of £100. 0% APR Representative. Total amount payable £2,400. Credit arranged by Phoenix Energy Registered Gas Installers who are authorised and regulated by the Financial Conduct Authority to carryout credit broking. For more information please contact Phoenix Energy.

visit [phoenixenergy.ni.com/offers](https://phoenixenergy.ni.com/offers)

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# Saver 60

If you are aged 60 or over you may be entitled to **£400 cashback to replace your oil boiler** with a brand new high efficiency natural gas heating system.

To avail of this offer claimants must employ a Gas Safe registered installer who is also registered with Phoenix. Claim documentation must be received by Phoenix within 63 days of the actual meter install date.\*

\* For full details of this offer please see our current Terms and Conditions which are available on our website [phoenixenergy.co.uk/offers](http://phoenixenergy.co.uk/offers) or in paper form by calling 03454 555555

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# £200 Cashback Appliance Only

Install a highly efficient natural gas  
appliance and we'll give you £200.

Choose a real flame fire, or a natural gas cooker and really  
feel the benefits of upgrading to gas.

For the full details of this offer please see our current  
offers Terms and Conditions which are available on our  
website [phoenixenergyni.com/offers](http://phoenixenergyni.com/offers), or in paper form  
by calling **03454 55 55 55**.

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# 4 Easy Steps to Connect



1 Find out if gas is available to your property at [phoenixenergy.com](http://phoenixenergy.com)



2 Book an appointment with your local Energy Advisor



3 Choose from a range of Gas Safe registered installers



4 Get connected to the Phoenix Energy network

## Contact us today

If you require any further information please call:

**03454 55 55 55**

### Our office hours are:

Monday – Thursday 8.30am – 7pm  
Friday 8.30am – 4.30pm

Alternatively visit:

[phoenixenergy.com](http://phoenixenergy.com)



Phoenix Energy, 197 Airport Road West, Belfast BT3 9ED

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\*Calls to 0345 numbers are charged at the same rate as calls to standard landline numbers starting with 01 and 02. The cost will be the same if you are calling from a landline or mobile. If you have 'free' minutes as part of your mobile phone tariff then calls to 0345 numbers should come out of that and there should be no additional charges on your bill. Calls may be recorded for training or monitoring purposes.

# Much more than just a boiler upgrade

It's never been more important to make sure your home is as energy efficient as possible, therefore Phoenix recommend you discuss the following with your Gas Safe registered installer when you are getting a quotation:



## Highly efficient boiler

- All gas boilers must have a minimum performance standard of 92% ERP (Energy Related Product)
- Choice of Combination or System Boilers
- Length of boiler warranty available



## New efficient control system

Maximise your energy saving with modern heating controls, to include;

- Timer/Programmer
- Room thermostat
- Thermostatic Radiator Valves (TRVs) on all radiators except in rooms with a room thermostat
- Cylinder thermostat (if required)



## Magnetic filtration device or suitable alternative

- On-going protection to your central heating system
- Reduces build-up of 'sludge' within the system
- Maintains efficiency and helps reduce maintenance costs



### Fully cleansed and treated radiator and pipework system

- Central heating system should be thoroughly cleansed and flushed before installation of a new boiler
- Chemical water treatment added to the system to control future scale and sludge formation
- Improves system efficiency and the radiators heat up faster



### Installation of a Carbon Monoxide detector

- Gives an instant warning of dangerous Carbon Monoxide levels
- Complies with British Standard EN 50291
- Legal requirement in NI since 31st October 2012
- Required for all fuel types

## Helpful Tips

- Phoenix recommend you get at least three quotations for your central heating upgrade
- Ensure your quotation includes all the items you wish to install
- When comparing quotations make sure the specification compares like for like
- All prices should include labour and associated electrical work
- You should ask the installation company if removal of the oil boiler and oil tank is included in the quotation

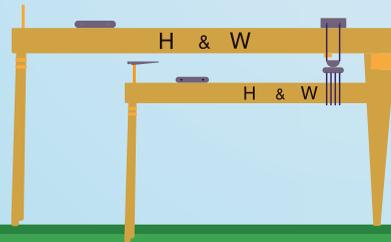
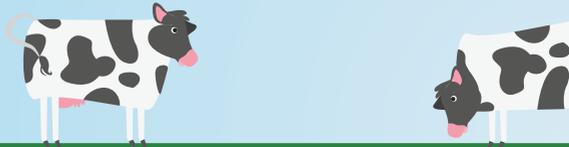
1

You can displace up to 48% of your home energy carbon emissions by switching to a highly efficient gas boiler today.



3

Biomethane is produced using existing agricultural waste and can be injected into our gas network.

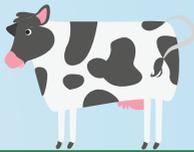


# Our journey to zero carbon



2

The gas network will increasingly distribute renewable gas solutions such as biomethane and green hydrogen.



4

In NI we are well placed to produce green hydrogen which is a renewable alternative to natural gas.



5

By 2050 our goal is for all natural gas to be entirely replaced by renewable gas solutions.



